

- **Information for customers with disabilities**

**Access to the UK Visa Application Centre**

**Lt. 22, Zone B, Plaza ABDA, Jl. Jenderal Sudirman, Kav - 59, Jakarta - 12190**

There is space for wheelchair transfer from a vehicle in front of the building. The lift is at the same level as the floor. On the 22nd floor, there is easy access for wheelchair users from the lift to the offices. The lift buttons are accessible and are very easy to reach while sitting on the wheel chair. There are toilets on each floor but no toilets in the building for people with disabilities. If staff is made aware in advance of the arrival of visitors with disabilities they will give them all the assistance and priority will be given in the event of an emergency or evacuation of the building.

A **Wheelchair** is available at the visa application centre. Any applicant with disabilities requiring wheelchair assistance should make an appointment with VFS by calling any one of the call centre numbers (+ 62 21 5140 1583/ + 62 21 5140 1584) in advance so that VFS staff can escort them from the car drop area at the main entrance of the building to the visa application centre.